

Dear Sir / Madam,

As you will know only too well the CoronaVirus situation in Europe is becoming more serious day by day and please see outlined below a status of the situation within Murata Europe as of today.

To protect the health and safety of our employees, Murata Europe has come to the decision that Murata employees should work from home until further notice. This means that from March 16th, Customer Service; Sales and marketing Business will work remotely.

We are fully prepared to continue our business and communications with our customers, suppliers and supply chain, and our staff remain reachable by email and phone. Our staffs have re-directed their office telephone number to their mobile or home telephone number and in the small number of cases where this is not possible the office telephone number has been redirected to another staff member who will be able to assist you. Please be advised that all the Murata team remain contactable using their designated Murata email address.

With regard to our supply situation, would you please find below an update as follows:

- Japan:
  - All factories in Japan are operating normally
- China: Murata resumed operation two weeks ago
  - Wuxi Murata Electronics Co., Ltd. (operations resumed on 10<sup>th</sup> February)
  - Murata Energy Device Wuxi Co., Ltd. (operations resumed on 10<sup>th</sup> February)
  - Shenzhen Murata Technology Co., Ltd. (operations resumed on 12<sup>th</sup> February)
  - DongGuan Murata Electronics Co. Ltd. (operations resumed on 10<sup>th</sup> February)
  - Zhuhai TOKO Electronics Co. Ltd. (operations resumed on 10<sup>th</sup> February)
- Philippine:
  - Philippine Manufacturing Co. of Murata Inc. will stop operations until 29<sup>th</sup> March due to the instruction from local government
- Malaysia:
  - Murata Electronics (Malaysia) Sdn. Bhd. stops operations until end of March due to the instruction from local government.
  - TOKO Electronics (Sarawak) Sdn. Bhd. resumes operations from 23<sup>rd</sup> March.

We confirm that mother factories in Japan can support Malaysia & Philippines factories.

**Supply Chain:**

Due to our stocking policy in Europe we are not experiencing any delivery issues due to the Coronavirus however we are monitoring closely the freight capacity issues from Asia due to the cancellation of many flights – at this time the shipping delay period is approximately 3 days which is manageable from our side.

Our European warehouse operations are continuing at 100% capability and we will continue to monitor the situation daily and inform you immediately if there is any change.

We hope this is providing you with some assurance that we are doing everything possible to maintain our supply to you, and we will keep you updated regularly.

Andy Brown  
Distribution Business Unit Director  
24<sup>th</sup> March 2020