

**TO:** TT Electronics Customers and Partners  
**FROM:** Charlie Peppiatt, EVP Sensors and Specialist Components  
**SUBJECT:** COVID-19 Operational Status Update  
**DATE:** April 21, 2020

**MEMORANDUM**

As we continue to navigate our way through the COVID-19 pandemic, our focus remains supporting our customers' needs, while at the same time prioritizing the safety of our people. We are protecting our employees with appropriate social distancing, PPE and those deemed most "vulnerable" are remote working where possible. The majority of our sites remain open and fully operational, however, a few facilities are temporarily closed due to government restrictions (listed below). Please note we are applying for "essential business" status where applicable and will provide further updates as statuses change.

- Pots, Trimmers and EPS Sensors (BI Technologies) - Mexicali, Mexico facility closed until April 27<sup>th</sup>
- Electromagnetics (BI Technologies) – Kuantan, Malaysia facility operating at reduced capacity until April 28<sup>th</sup>
- Resistors (IRC) - Barbados factory closed until May 4<sup>th</sup>

Rest assured that our staff can be contacted through your normal sales and customer service channels without issue, and we stand ready to answer any specific questions that you may have. We will continue to comply with all government restrictions, while at the same time keeping you updated as required. In the meantime, we request that you continue to help us by providing visibility on priority orders and we appreciate your understanding and ongoing support during this difficult time.

Sincerely,

Charlie Peppiatt  
EVP, Sensors and Specialist Components  
TT Electronics